

Crime and Drugs Partnership Involvement and consultation

Background

The CDP has a long standing commitment to involvement and consultation going back over 10 years. At that time the partnership commissioned mostly treatment services, with NHS funding, so our involvement and consultation structures were built upon guidance and duties around health related legislation. E.g. the Health and Social Care Act 2001, NHS Act 2006. Health and Social Care Act 2012 and the NHS Constitution.

More recently the partnership has broadened its commissioning portfolio, which now includes joint commissioning with various NHS and non NHS bodies like CCG's, the PCC and the local authority, all of which have their own responsibilities and duties.

The CDP continues to apply the same principles of involvement and consultation across its wider commissioning work, whilst working to the Nottingham City Council's Early Intervention Directorate programme of Strategic Commissioning Reviews for adult, children and family social care services, which will be undertaken in accordance with the [Commissioning Pathway](#)

Service User and Carer Involvement

Service user and carer involvement is embedded within treatment and support services. We will ensure that service users are listened to, involved and consulted on decisions about their treatment and support. We will ensure that service users and carers are involved in the planning, development and delivery of services. We will ensure service users are involved in decisions regarding their own journey.

'You have a right to be involved, directly or through representatives, in the planning of healthcare services, in the development and consideration of proposals for changes in the way those services are provided, and in decisions to be made affecting the operation of those services.' NHS Constitution, March 2013

This commitment is to give opportunities for our service users and carers to be involved at all levels.

This falls into four main areas.

- **At the individual level**, for service users to be actively involved in their own treatment and support, specifically through their relationship with workers in devising care/support plans.
- **At a service level**, where users of our services should be consulted and involved in the running of those services. Involvement is a contractual obligation and services should be able to evidence what measures they have employed to obtain the views of the patients/clients in their care with regard to the experience of that client's treatment and care, the running of the service and any proposed changes to how that service is delivered.

- **At a strategic level**, the CDP is committed to involving people in the planning, evaluation and development of future provision. We run long standing service user forums for adults who have issues around drug and alcohol use and mental health, which provides a continuous consultation function. Details are in the Service User and Carer Involvement section of the CDP website www.nottinghamcdp.com
- **At a policy level**, we work with Public Health England to promote good practice through Regional Forums for service users and carers. Some of our service users attend national conferences and events and get involved in national strategy and policy.

For other areas of commissioning, including criminal justice substance misuse treatment, young people's services, family support and domestic & sexual violence, involvement and consultation is expected to be undertaken by providers at a service level. The CDP undertakes consultation on specific themes and issues with these groups as and when it is required.

The CDP employs an Involvement Officer to undertake some of these activities and to support commissioners to also undertake involvement and consultation in their specific areas of work.

Consultation for system reviews and tendering

When undertaking system reviews and tendering processes the partnership will endeavour to undertake widespread consultation in line with consultation best practice. This will include service users, providers, stakeholders and the general public.

When proposals are still at a formative stage, with sufficient information to give intelligent consideration, with adequate time for consideration and response, and demonstrate that feedback has been conscientiously taken into account. (The Gunning Principles)

Consideration will also be given to local Compact agreements, Best Value Guidance and The Equalities Act 2010

The Health and Social Care Act 2012 dictates the NHS has a duty to involve people in decisions about their health care and to consult and involve people when planning or changing commissioned health services.

The arrangements for consultations will be set out on the CDP and Nottingham City Council Websites along with relevant information and details of how to get involved.

Nottingham City Council Consultations website <http://www.nottinghamcity.gov.uk/consultation>

Nottingham CDP website www.nottinghamcdp.com