

Health Shop Specialist Needle Exchange and Sexual Health Service

Have Your Say

The council is under significant financial pressure and is having to make difficult decisions about the services it pays for. We would welcome your views on the services offered at the Health Shop moving from its current Broad Street Location.

Consultation closes: 31/08/2018

The information you have provided will be used in accordance with the General Data Protection Regulations 2018 (GDPR). The information will be used to assess the impact of moving the Health Shop services.

The Health Shop Specialist Needle Exchange and Sexual Health Service

Some of the services provided by The Health Shop at Broad Street will be moving to The Wellbeing Hub on Hounds Gate. The Wellbeing Hub is located in the City Centre and provides free, confidential support and advice to people seeking support for mental health, drugs or alcohol use, housing and employment. A range of different services are accessible at the Wellbeing Hub including Nottingham Recovery Network, Clean Slate, Wellness in Mind, Framework homelessness prevention advice, and Better Working Futures.

The **sexual health** element of the service will be delivered from The Wellbeing Hub at its Hounds Gate location and on outreach. All of the sexual health services that are currently provided will continue to be delivered, including a full range of Sexually Transmitted Infection (STI) testing and treatment, contraception including Emergency Hormonal Contraception (EHC) and condom distribution and testing for hepatitis B & C.

The **specialist needle exchange** element of the service will close at its current Broad Street location but will continue to be delivered as an outreach service. Pharmacy needle exchange will also continue to be available across the City. Foil will be available on outreach and at Nottingham Recovery Network.

Naloxone will continue to be available from The Wellbeing Hub and as part of outreach; we are currently rolling out a pilot making take home naloxone available from pharmacies.

Blood Borne Virus testing and vaccination will be available from The Wellbeing Hub and at outreach locations.

The Health Shop delivers support and advice around chemsex. Specialist advice and support will still be available at Nottingham Recovery Network.

Sexual Health Services

Q1. Sexual health services provided by The Health Shop at Broad Street will move to The Wellbeing Hub on Hounds Gate. This will bring the added benefit for service users to be able to access a range of other relevant services in one place. How would it be best to inform service users and other services of this change of location?

Specialist Needle Exchange

Injecting drug users will be able to access needle exchange from pharmacies across the city. These are located in Bulwell, Hyson Green, City Centre, Sneinton, Carlton Road, Clifton, Bilborough, Beechdale, Radford, Riverside Retail Park and Rise Park. As part of the future tender of pharmacy needle exchange provision, we will review the geographical coverage and opening hours of pharmacy needle exchange provision.

Q2. Do you think these locations appropriate?

- Yes No Don't know

Q3. If you said no at Q2, please tell us why you feel that the locations are not appropriate

Q4. If there are any other locations you feel it would be beneficial to have pharmacy needle exchange available from, please tell us below.

Q5. What days and hours of the week should pharmacy needle exchange services be available? Please select all that apply.

	12am-6am	6am - 12pm	12pm-4pm	4pm-9pm	9pm-12am
Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thursday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The outreach specialist needle exchange services currently provided by The Health Shop will continue to be provided. These outreach needle exchange services include St Peter's Church and through POW (for sex workers).

Q6. Do you think these locations appropriate?

- Yes No Don't know

Q7. If you said no at Q6, please tell us why you feel that the locations are not appropriate?

Q8. If there are any other locations or service user groups you feel it would be beneficial to target with outreach specialist needle exchange, please tell us below.

There will be a specialist harm reduction/needle exchange worker based at the Wellbeing Hub with the main Nottingham Recovery Network (NRN) service. This post will support pharmacy needle exchange providers by providing them with regular contact, advice and information relating to needle exchange and harm reduction. Pharmacy needle exchange providers will be able to contact NRN for advice on an ad hoc basis, for example, when they have concerns about the health of a service user. Further work will be developed to increase the knowledge of pharmacy staff, including image and performance enhancing drugs like anabolic steroids.

Q9. Please tell us what support people injecting performance enhancing drugs might need?

Q10. Where do you think information for people injecting performance enhancing drugs should be available?

Q11. If there is anything else that could be put in place to support pharmacies delivering needle exchange, please tell us below.

Q12. Pharmacy needle exchanges will be promoted as widely as possible.

Where and how should we promote pharmacy needle exchanges?

- | | |
|--|---|
| <input type="checkbox"/> NHS Choices | <input type="checkbox"/> Children's Centres |
| <input type="checkbox"/> ED | <input type="checkbox"/> In pharmacy window |
| <input type="checkbox"/> Walk-in centres | <input type="checkbox"/> GP Practices |
| <input type="checkbox"/> Health Centres | <input type="checkbox"/> GUM |
| <input type="checkbox"/> Community Centres | <input type="checkbox"/> Other |

Other - please tell us.

The equipment provided by pharmacy needle exchange providers will be reviewed.

Q13. Do you currently use pharmacy needle exchange services?

- Yes No

Q14. If you said yes at Q13, does the equipment given out in pharmacies meet your needs?

- Yes No Don't know

Q15. If you said no at Q14, please tell us why you feel they don't meet your needs?

There is a potential for the equipment to be changed to fit the needs of Service Users. One of these options is to introduce 1-hit kits. The kits are made up of:

- 1 swab
- 1 citric acid sachet
- 1 spoon and filter
- 1 barrel and pin

You would be allowed to take as many 1-hit kits as you need and you would be issued with a sharps bin for disposal. The purpose of these is to reduce the level of waste from unused works.



Q16. Do you think you would use these 1-hit kits?

- Yes No Don't know

Q17. If you said yes at Q16, what do you like about them?

Q18. If you said no at Q16, what don't you like about them?

In what capacity are you completing this survey?

- | | | |
|---|--|---|
| <input type="checkbox"/> A service user | <input type="checkbox"/> A pharmacist | <input type="checkbox"/> A representative of the voluntary sector |
| <input type="checkbox"/> A carer | <input type="checkbox"/> A GP | <input type="checkbox"/> A Council employee |
| <input type="checkbox"/> A worker from a substance misuse service | <input type="checkbox"/> A resident of Nottingham City | <input type="checkbox"/> Other |

Other, please state.

Equalities Monitoring

Equalities monitoring enables the Council to check that everyone in the city is accessing the services to which they are entitled and that no-one is being unlawfully discriminated against. Information provided will be treated confidentially and in accordance with the General Data Protection Regulations 2018 (GDPR) and only used to ensure that everyone is treated fairly.

All questions are voluntary and whether you choose to respond to some, none or all will not make any difference to the service you receive. However, answering as many questions as possible will help us to ensure that our services are fair and accessible to all.

Please tick the statement which best describes you.

I am:

- Male
- Female
- Prefer not to say

Prefer to self-describe:

Is your gender identity the same gender you were assigned at birth?

- Yes
- No
- Prefer not to say

Please tick the statement which best describes you.

I am:

- Under 16
- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to say

Please tick the statement which best describes you.

I am:

- I consider myself to be disabled
- I consider myself not to be disabled
- Prefer not to say

Other, please state:

Please tick the statement which best describes you:

I am:

- | | |
|---|---|
| <input type="radio"/> White - English, Welsh, Scottish, Northern Irish, British | <input type="radio"/> Asian - Pakistani |
| <input type="radio"/> White - Irish | <input type="radio"/> Asian - Bangladeshi |
| <input type="radio"/> White - Gypsy Traveller | <input type="radio"/> Asian - Kashmiri |
| <input type="radio"/> White - Other | <input type="radio"/> Asian - Chinese |
| <input type="radio"/> Mixed - White & Black Caribbean | <input type="radio"/> Asian - Other |
| <input type="radio"/> Mixed - White & Black African | <input type="radio"/> Black - African |
| <input type="radio"/> Mixed - White & Asian | <input type="radio"/> Black - Caribbean |
| <input type="radio"/> Mixed - Other | <input type="radio"/> Black - Other |
| <input type="radio"/> Asian - Indian | <input type="radio"/> Arab |
| | <input type="radio"/> Prefer not to say |

Prefer to self-describe:

Please tick the statement which best describes you.

I am:

- | | |
|---|--|
| <input type="radio"/> Bisexual | <input type="radio"/> Heterosexual or Straight |
| <input type="radio"/> Gay Man | <input type="radio"/> Prefer not to say |
| <input type="radio"/> Gay Woman/Lesbian | |

Prefer to self-describe:

Please tick the statement which best describes you.

I am:

- | | |
|---------------------------------|---|
| <input type="radio"/> Agnostic | <input type="radio"/> Muslim |
| <input type="radio"/> Atheist | <input type="radio"/> None |
| <input type="radio"/> Buddhist | <input type="radio"/> Pagan |
| <input type="radio"/> Christian | <input type="radio"/> Sikh |
| <input type="radio"/> Hindu | <input type="radio"/> Prefer not to say |
| <input type="radio"/> Jewish | |

Prefer to self-describe:

Thank you for taking the time to provide your feedback.

Please complete with you feedback, then fold in half so only the address on page 8 is showing, then seal with tape and return FREEPOST NO stamp required.



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