

Current service delivery - CGL Jigsaw – During Covid-19 outbreak

- SPOC email – jigsaw@cgl.org.uk
- SPOC phone number – 0115 948 4314
- Changes to opening hours and/or closures – No changes to hrs, 9-5 Mon – Friday
- How appointments or other interventions, groups, etc are being delivered – Currently delivering all 1-2-1 appointments with SU over the phone or over whats app, as long as SU wants this intervention. We are willing to offer groups via digital formats if the group are happy to do this.
- Links to social media for the service - Instagram is <https://www.instagram.com/cgljigsaw/> Facebook is <https://www.facebook.com/CGLJigsaw/> Twitter is <https://twitter.com/CGLJigsaw>
- Information for new service users who may want to engage with the service – For anyone who wants to engage with our service for either support with their substance use (under – 18) or because they are impacted by someone else’s use (young people or adults), then please contact the service either over the phone or through our email address.
- Relevant information for parents or carers – We are offering support to any parents or carers who require it due to being impacted by somebody else’s use, our interventions are limited, but we are still assessing over the phone or through face time apps, and offering 1-2-1 support and advice.
- Relevant information for professionals – our service remains open and we are available 9-5 Monday through to Friday, we are accepting referrals through our normal routes of email, phone or post. Please use SPOC email and number provided. Consultation service available daily, 10-3pm, please use SPOC phone number or email.
- Information on any other local services or sources of support that are available – NRN adult support <https://www.nottinghamrecoverynetwork.com/>, New Directions Nottinghamshire <https://www.changegrowlive.org/new-directions-nottinghamshire/mansfield>, Adfam <https://adfam.org.uk/>, IMARA <https://www.imara.org.uk/>, NSPCC <https://www.nspcc.org.uk/>, Drug fam <https://www.drugfam.co.uk/>, Nacoa - <https://www.nacoa.org.uk/>, Kooth <https://www.kooth.com/>
- Local safeguarding lead/contact – Team leader - Lee Kelly, lee.kelly@cgl.org.uk